

Guidelines: How to Enjoy your Gallery Visit

We are delighted that you and your students will be visiting the Vancouver Art Gallery. Please review the following guidelines before your visit.

Preparing for your Gallery visit

- It is essential to prepare your class for their visit using the **Teacher's Study Guide**. The link for this can be found in your confirmation email.
- **Please bring name tags** with each student's name clearly identified.
- We require a minimum of one adult per eight students.
- A maximum of eight adult chaperones will be admitted at no additional charge.
- Please notify all chaperones that we cannot accommodate toddlers on the tours.
- Please arrive 10–15 minutes before your session is scheduled to begin. Check in at the Admissions desk located in the lobby.
- The guided tours are one hour in length and the guided tours with workshops are two hours in length.
- We regret that bagged lunches cannot be eaten inside the Gallery or in the Gallery Café. There is covered seating outside the Robson Court area.
- We require **two weeks advance notice** for cancellations, or the full amount will be charged.

Students

- Please do not touch the art works. Please stay at least 30 cm away from the walls.
- Running is not permitted.
- Please use indoor voices in the gallery and lobby.
- Students are required to stay together at all times.
- Only pencils are permitted in the gallery space.

Chaperones

- We require one adult per eight students. This policy is in place for the safety of the students in case of emergency.
- A maximum of eight adult chaperones, including the teacher, will be admitted at no additional charge.
- Please stay with your group at all times.
- Cell phones are not permitted on the tours. However, the teacher may use their cell phone to take photos of the students at work in the Gallery.
- Please be a silent and present member of the group. As a good role model, show interest but please don't talk amongst yourselves.
- Questions posed during the tour are intended for the students, not the adults. If you have questions about the art, please ask the tour leader at the end of the tour.

- Unfortunately, we cannot accommodate toddlers.

Transportation

- For chaperone drivers, there is underground parking nearby in the Robson Square Provincial parking lot on Howe South of Georgia Street or at the Nordstrom's parkade. Please note that underground parking cannot accommodate buses. To view more parking options we recommend looking [here »](#).
- For buses, there is a passenger drop-off zone located at the Hornby entrance (near the red awning). Your bus can use this lane for student drop-off and pick-up. Please note that there is a bike lane between the passenger drop off zone and the Gallery's sidewalk. This lane can be very dangerous with cyclists and pedestrians not always paying attention. Please make sure your students look both ways before crossing the bike lane when they exit the bus.
- There is underground parking nearby in the Robson Square Provincial parking lot at Howe and Nelson streets as well as in the Nordstroms parkade at Howe and Georgia streets.
- From the SkyTrain, both Granville and Burrard stations on the Expo Line are in close proximity, as is the Vancouver City Centre stop on the Canada Line.

Arrival at the Gallery

- Please arrive 10–15 minutes before your guided tour. Check in at the Tour Liaison desk located in the lobby.
- This is the time for students to use the washrooms located in the lobby area.
- If you have booked a self-guided visit, please arrive at your confirmed arrival time on your booking confirmation.
- We regret that bagged lunches cannot be eaten inside the Gallery exhibitions, lobby area or in the Gallery Café. There is covered seating outside the Robson Court area.

Photography at the Gallery

- We do not permit students or chaperones to use their cell phones during the program.
- Teachers are permitted to take photos of the students during their visit. Please no flash photography, selfie sticks, or tripods.

Cancelations or No Shows

- We require two weeks advance notice for cancellations, otherwise the full amount will be charged.